

Flight Operations Digital Documentation

Presentation to the NASA/FAA Operating Documents Workshop V San Diego, CA July 24-25



Background / History

» 1998:

- AOM/FCOM & QRH documents assembled from multiple source:
 - Manufacturers paper copies
 - WordPerfect 5.1 DOS files
 - Some Word & Excel files
 - Images scanned from other documents
- Documents were produced on 8 _" x 11" paper.



Background / History

- 7 Aircraft types to maintain:
 - A319/A320, A340, A330 (being introduced)
 - B767, B747, DC-9
 - CRJ

» NO COMMON DOCUMENT STRUCTURE...

 All 3 Manufacturers supplied their documents in different structure and format.



	Airbus	Boeing	Bombardier
AOM/FCOM			
Volume 1	Systems (Arranged by ATA Spec.)	Limitations Normal & Supp Procedures	Systems (Arranged Alphabetically)
Volume 2	Loading, Perf., Special Ops, Flight Planning	Systems (Arranged Alphabetically)	Limitations, Checklist, Procedures, Perf., Special Ops
Volume 3 & Volume 4	Limitations, Abnormal, Procedures, In-Flight Perf., FMGS Guide		
Paper Format	5.83" x 8.27" (A5)	5.5" x 8.5"	8.5" x 11"
QRH	Emergency, Abnormals	All Non-Normals All Performance	Warnings Cautions



Our Goals

- Standardize the deliverables (Structure & Format)
- » Improve the quality of the documentation by having increase control of the content
- » Prepare for upcoming needs and be able to decrease the turn around time of revisions
- » Improve the delivery medium
- » Comply with future ATA documentation standards
- » Keep cost at a minimum



Steps Taken...

- » 2 Major efforts:
 - Re-structuring of all AOM/FCOM documents to an Air Canada standard using ATA numbering (first 2 digits only) and POF standards.
 - Convert all the legacy documents to a single authoring and publishing platform.
 - FrameMaker+SGML was chosen because of the ability to get both Airbus and Boeing documents in this format.



Steps Taken...

- The restructuring and conversion of the 7 different manuals took approximately 1 year.
- The release of the Initial Issue of the manuals was done on paper. This was done to familiarize the pilots with the new layout and structure before making any other changes.
- » The FODD CD-ROM Application was introduced with the subsequent release.

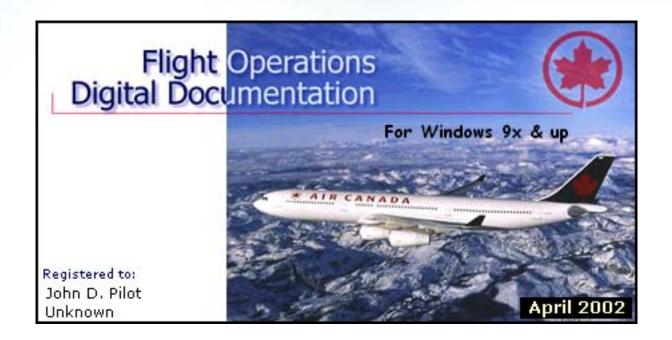


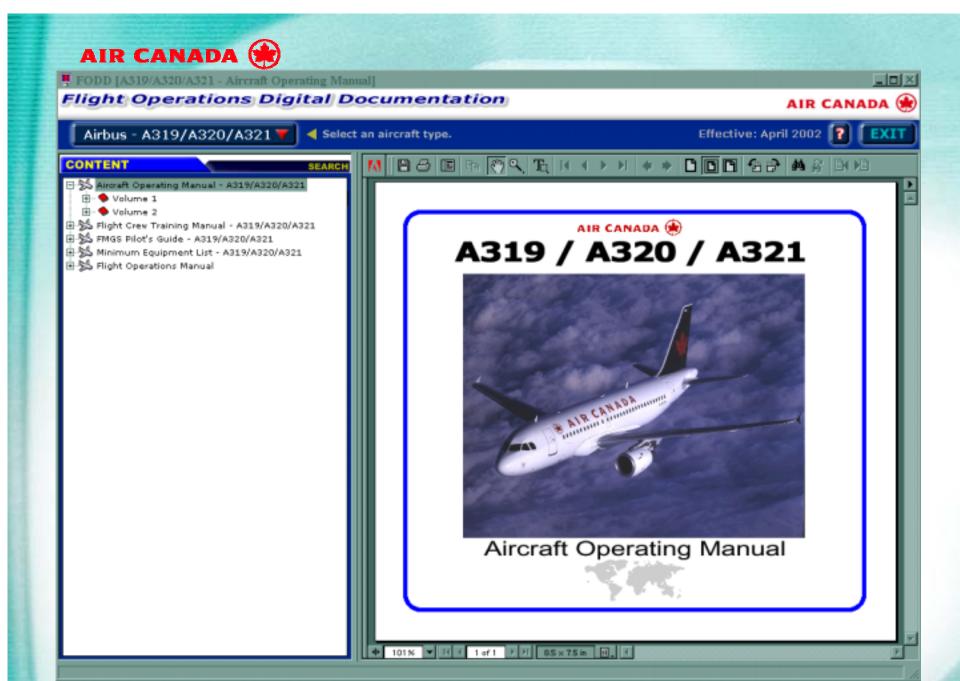
The FODD Application

- » Characteristics:
 - Document Viewer utilizing PDF Technology
 - Database driven navigation
 - Data Search capabilities
 - Linking of ATA & POF related information

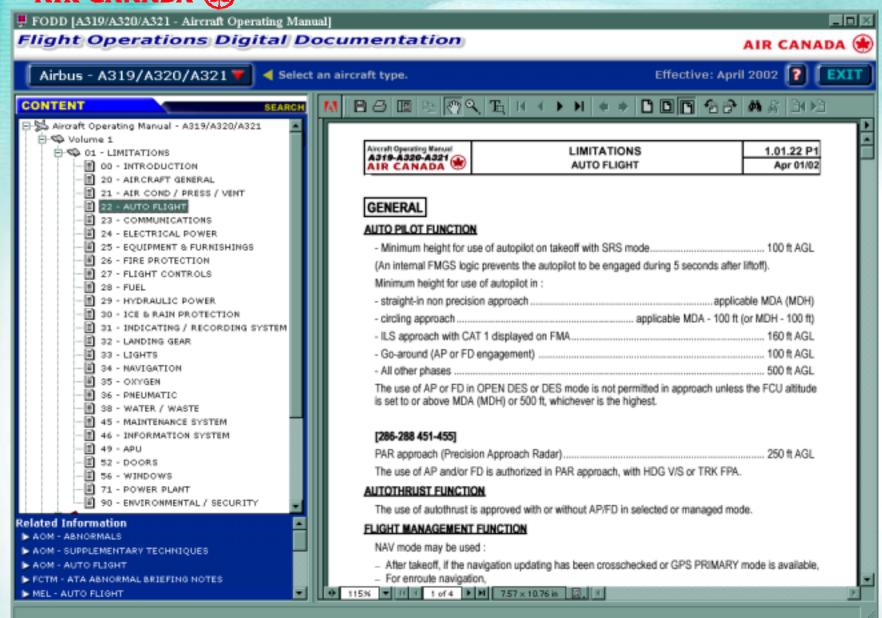


The FODD Application

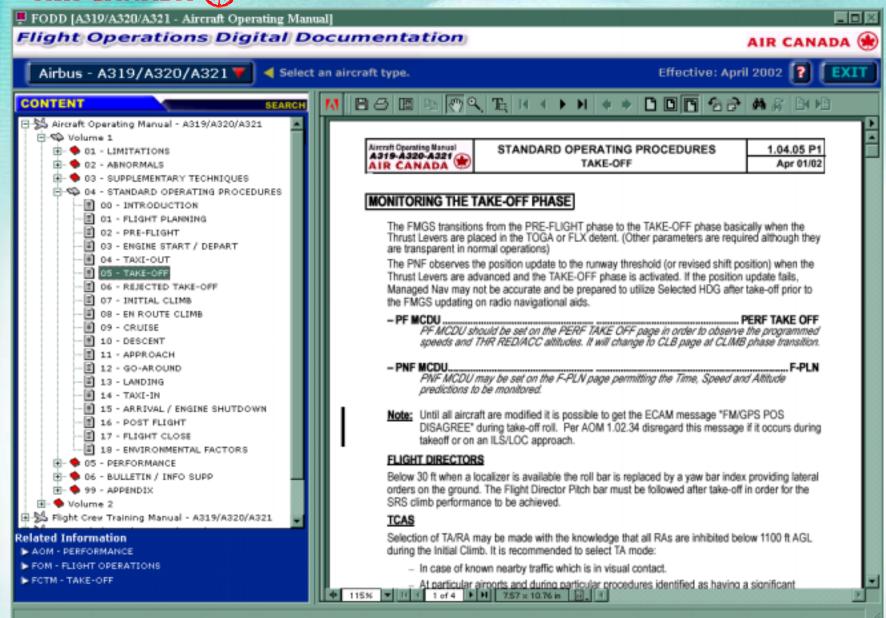




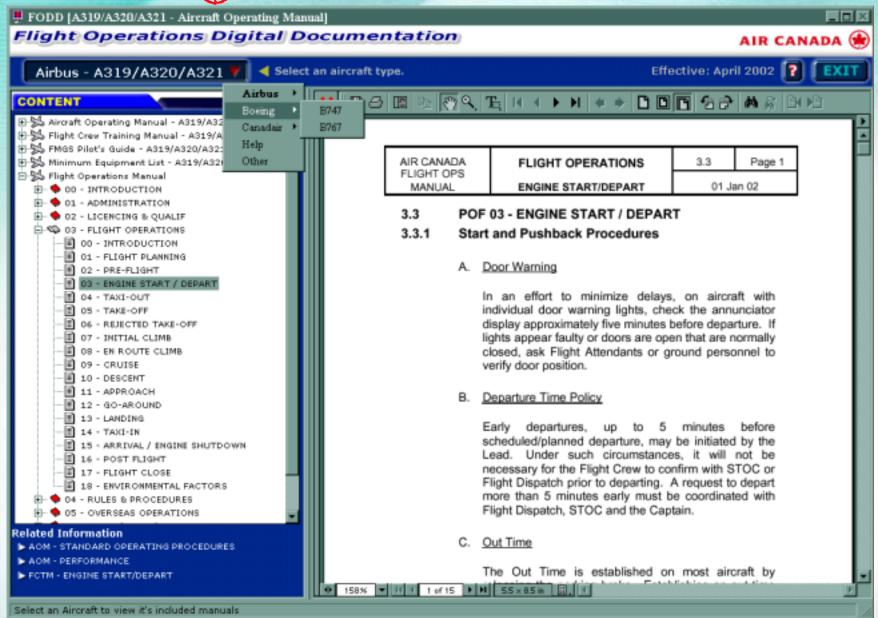














Future Development Plans

- » Continue to support Paper delivery
- » Continue Support of CD delivery
- » Introduce Web delivery
 - Initial viewer to continue using PDF
 - Later versions to take advantage of XML
- » Migrate all documents to a electronic document management system providing the ability to produce any desired output.
 - This step will happen only when the ATA Flight Operation Documentation interchange standard is made available.